

**Patient Participation Group  
Oakenhall Medical Practice  
Tuesday 7 November 2017  
6-8pm**

**Agenda**

1. Welcome and Introductions (Chair)
2. Apologies (Chair)
3. Minutes of the Last Meeting and Matters Arising (All)
4. Autumn Survey/Flu Clinic
5. Christmas Fuddle
6. News from the Practice
7. Any Other Business (All)
8. Date & Time of Next Meeting

**Friends and Family Test Results:**

“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”

	<b>August 17</b>
<b>Extremely likely</b>	<b>8</b>
<b>Likely</b>	<b>4</b>

<b>Neither likely or unlikely</b>	<b>1</b>
<b>Unlikely</b>	<b>0</b>
<b>Extremely unlikely</b>	<b>0</b>
<b>Don't know</b>	<b>0</b>
<b>Total</b>	<b>13</b>